



2825 W. Andrew Johnson Hwy.  
Morristown, TN 37814  
Phone 423.307.5757  
Fax 423.307.5241  
Toll-Free 844.990.9993  
www.fountainrxs.com

## **NOTICE OF PRIVACY PRACTICES**

September 16, 2013

### **THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.**

As part of the federal Health Insurance Portability and Accountability Act of 1996, known as HIPAA, the Facility has created this Notice of Privacy Practices (Notice). This Notice describes the Facility's privacy practices and the rights you, the individual, have as they relate to the privacy of your Protected Health Information (PHI). Your PHI is information about you, or that could be used to identify you, as it relates to your past and present physical and mental healthcare services. The HIPAA regulations require that the Facility protect the privacy of your PHI that the Facility has received or created.

This Facility will abide by the terms presented within this Notice. For any uses or disclosures that are not listed below (Including Marketing and Selling of PHI), the Facility will obtain a written authorization from you for that use or disclosure, which you will have the right to revoke at any time, as explained in more detail below.

**The Facility reserves the right to change the Facility's privacy practices and this Notice.**

### **HOW THE FACILITY MAY USE AND DISCLOSE YOUR PHI**

The following is an accounting of the ways that the Facility is permitted, by law, to use and disclose your PHI.

**Uses and disclosures of PHI for Treatment:** We will use the PHI that we receive from you to fill your prescription and coordinate or manage your healthcare.

**Uses and disclosures of PHI for Payment:** The Facility will disclose your PHI to obtain payment or reimbursement from insurers for your health care services.

**Uses and disclosures of PHI for Health Care Operations:** The Facility may use the minimum necessary amount of your PHI to conduct quality assessments, improvement activities, and evaluate the Facility workforce.

The following is an accounting of additional ways in which the Facility is permitted or required to use or disclose PHI about you without your written authorization.

**Uses and disclosures as required by law:** The Facility is required to use or disclose PHI about you as required and as limited by law.

**Uses and disclosure for Public Health Activities:** The Facility may use or disclose PHI about you to a public health authority that is authorized by law to collect PHI for the purpose of preventing or controlling disease, injury, or disability. This includes the FDA so that it may monitor any adverse effects of drugs, foods, nutritional supplements and other products as required by law.

**Uses and disclosure about victims of abuse, neglect or domestic violence:** The Facility may use or disclose PHI about you to a government authority if it is reasonably believed you are a victim of abuse, neglect or domestic violence.

**Uses and disclosures for health oversight activities:** The Facility may use or disclose PHI about you to a health oversight agency for oversight activities which may include audits, investigations, inspections as necessary for licensure, compliance with civil laws, or other activities the health oversight agency is authorized by law to conduct.

**Disclosures to Individuals Involved in your Care:** The Facility may disclose PHI about you to individuals involved in your care.

**Disclosures for judicial and administrative proceedings:** The Facility may disclose PHI about you in the course of any judicial or administrative proceedings, provided that proper documentation is presented to the Facility.

**Disclosures for law enforcement purposes:** The Facility may disclose PHI about you to law enforcement officials for authorized purposes as required by law or in response to a court order or subpoena.

**Uses and disclosures about the deceased:** The Facility may disclose PHI about a deceased, or prior to, and in reasonable anticipation of an individual's death, to coroners, medical examiners, and funeral directors.

**Uses and disclosures for cadaveric organ, eye or tissue donation purposes:** The Facility may use and disclose PHI for the purpose of procurement, banking, or transplantation of cadaveric organs, eyes, or tissues for donation purposes.

**Uses and disclosures for research purposes:** The Facility may use and disclose PHI about you for research purposes with a valid waiver of authorization approved by an institutional review board or a privacy board. Otherwise, the Facility will request a signed authorization by the individual for all other research purposes.

**Uses and disclosures to avert a serious threat to health or safety:** The Facility may use or disclose PHI about you, if it believed in good faith, and is consistent with any applicable law and standards of ethical conduct, to avert a serious threat to health or safety.

**Uses and disclosures for specialized government functions:** The Facility may use or disclose PHI about you for specialized government functions including; military and veteran's activities, national security and intelligence, protective services, department of state functions, and correctional institutions and law enforcement custodial situations.

**Disclosure for workers' compensation:** The Facility may disclose PHI about you as authorized by and to the extent necessary to comply with workers' compensation laws or programs established by law.

**Disclosures for disaster relief purposes:** The Facility may disclose PHI about you as authorized by law to a public or private entity to assist in disaster relief efforts and for family and personal representative notification.

**Disclosures to business associates:** The Facility may disclose PHI about you to the Facility's business associates for services that they may provide to or for the Facility to assist the Facility to provide quality health care. To ensure the privacy of your PHI, we require all business associates to apply appropriate safeguards to any PHI they receive or create.

### **OTHER USES AND DISCLOSURES**

The Facility may contact you for the following purposes:

**Information about treatment alternatives:** The Facility may contact you to notify you of alternative treatments and/or products.

**Health related benefits or services:** The Facility may use your PHI to notify you of benefits and services the Facility provides.

**Fundraising:** If the Facility participates in a fundraising activity, the Facility may use demographic PHI to send you a fundraising packet, or the Facility may disclose demographic PHI about you to its business associate or an institutionally related foundation to send you a fundraising packet. No further disclosure will be allowed by the business associates or an institutionally related foundation without your written authorization. You will be provided with an opportunity to opt-out of all future fundraising activities.



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#### **FOR ALL OTHER USES AND DISCLOSURES**

The Facility will obtain a written authorization from you for all other uses and disclosures of PHI, and the Facility will only use or disclose pursuant to such an authorization. In addition, you may revoke such an authorization in writing at any time. To revoke a previously authorized use or disclosure, please contact Dr. Ryan Hollingsworth to obtain a *Request for Restriction of Uses and Disclosures*.

#### **YOUR HEALTH INFORMATION RIGHTS**

The following are a list of your rights in respect to your PHI. Please contact Dr. Ryan Hollingsworth for more information about the information below.

**Request restrictions on certain uses and disclosures of your PHI:** You have the right to request additional restrictions of the Facility's uses and disclosures of your PHI; however, the Facility is not required to accommodate a request. This includes the right to restrict disclosures to Insurances for those products and services for which you pay out-of-pocket.

**The right to have your PHI communicated to you by alternate means or locations:** You have the right to request that the Facility communicate confidentially with you using an address or phone number other than your residence. However, state and federal laws require the Facility to have an accurate address and home phone number in case of emergencies. The Facility will consider all reasonable requests.

**The right to inspect and/or obtain a copy your PHI:** You have the right to request access and/or obtain a copy of your PHI that is contained in the Facility for the duration the Facility maintains PHI about you. There may be a reasonable cost-based charge for photocopying documents. You will be notified in advance of incurring such charges, if any.

**The right to amend your PHI:** You have the right to request an amendment of the PHI the Facility maintains about you, if you feel that the PHI the Facility has maintained about you is incorrect or otherwise incomplete. Under certain circumstances we may deny your request for amendment. If we do deny the request, you will have the right to have the denial reviewed by someone we designate who was not involved in the initial review. You may also ask the Secretary, United States Department of Health and Human Services ("HHS"), or their appropriate designee, to review such a denial.

**The right to receive an accounting of disclosures of your PHI:** You have the right to receive an accounting of certain disclosures of your PHI made by the Facility.

**The right to receive additional copies of the Facility's Notice of Privacy Practices:** You have the right to receive additional paper copies of this Notice, upon request, even if you initially agreed to receive the Notice electronically

**Notification of Breaches:** You will be notified of any breaches that have compromised the privacy of your PHI.

#### **REVISIONS TO THE NOTICE OF PRIVACY PRACTICES**

The Facility reserves the right to change and/or revise this Notice and make the new revised version applicable to all PHI received prior to its effective date. The Facility will also post the revised version of the Notice in the Facility.

#### **COMPLAINTS**

If you believe your privacy rights have been violated, you may file a complaint with the Facility and/or to the Secretary of HHS, or his designee. If you wish to file a complaint with the Facility, please contact Dr. Ryan Hollingsworth if you wish to file a complaint with the Secretary of State, respective Board of Pharmacy and/or accrediting body, please write to:

Roosevelt Freeman  
Regional Manager Office for Civil Rights  
U.S. Department of Health and Human Services  
Sam Nunn Atlanta Federal Center, Suite 16T70  
61 Forsyth Street, S.W.  
Atlanta, GA 30303-8909  
Voice Phone (800) 368-1019  
FAX (404) 562-7881  
TDD (800) 537-7697

Tennessee Board of Pharmacy  
Office of Investigations  
665 Mainstream Drive, 2nd Floor, Suite 201  
Nashville, TN 37243

You may contact the Complaint Division of the Department of Health at 1-800-852-2187 to request a complaint form. (PH-3466)

Please see attached for a full list of Boards of Pharmacy and accrediting bodies.

The Facility will not take any adverse action against you as a result of your filing of a complaint.

#### **CONTACT INFORMATION**

If you have any questions on the Facility's privacy practices or for clarification on anything contained within the Notice, please contact:

FountainRx  
Dr. Ryan Hollingsworth  
2825 W. Andrew Johnson Hwy.  
Morristown, TN 37814  
(423) 307-5757



# FountainRx

2825 W. Andrew Johnson Hwy.  
Morristown, TN 37814  
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Fax 423.307.5241  
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www.fountainrxs.com

## BOARDS OF PHARMACY: COMPLAINT & CONTACT INFORMATION

### Alaska Board of Pharmacy

PO Box 110806  
Juneau, AK 99811-0806  
Office: 907/465-2550  
Fax: 907/465-2974  
Email:  
[boardofpharmacy@alaska.gov](mailto:boardofpharmacy@alaska.gov)  
<https://www.commerce.alaska.gov/web/cbpl/ProfessionalLicensing/BoardofPharmacy.aspx>

### Arizona State Board of Pharmacy

1700 W. Washington Street,  
Suite 250  
Phoenix, AZ 85007  
(602) 771-2727  
Main Site:  
<http://www.azpharmacy.gov>  
Online Complaint Address:  
[http://www.azpharmacy.gov/consumer\\_complaint\\_process.asp](http://www.azpharmacy.gov/consumer_complaint_process.asp)

### Arkansas State Board of Pharmacy

101 East Capitol, Suite 218  
Little Rock, AR 72201  
(501) 682-0190  
Main Site:  
[www.arkansas.gov/asbp](http://www.arkansas.gov/asbp)  
Online Complaint Address:  
[www.arkansas.gov/asbp/pdf/Complaint\\_Form.pdf](http://www.arkansas.gov/asbp/pdf/Complaint_Form.pdf)

### Colorado Department of Regulatory Agencies

Board of Pharmacy  
1560 Broadway, Suite 1350  
Denver, CO 80202  
(303) 894-7800  
Main Site:  
[www.dora.state.co.us/pharmacy](http://www.dora.state.co.us/pharmacy)  
Online Complaint Address:  
[www.dora.state.co.us/pharmacy/complaintform.html](http://www.dora.state.co.us/pharmacy/complaintform.html)

### Connecticut Commission of Pharmacy

450 Columbus Blvd, Suite 901  
Hartford, CT 06103  
Office: 860/713-6070  
Fax: 860/706-1242  
Email: [gina.samples@ct.gov](mailto:gina.samples@ct.gov)  
<https://portal.ct.gov/DCP/Drug-Control-Division/Commission-of-Pharmacy/The-Commission-of-Pharmacy>

### Delaware Board of Pharmacy

Cannon Building, Suite 203  
861 Silver Lake Blvd.  
Dover, DE 19904  
(302) 744-4500  
Main Site:  
[www.dpr.delaware.gov/boards/pharmacy](http://www.dpr.delaware.gov/boards/pharmacy)  
Online Complaint Address:  
[www.dpr.delaware.gov/boards/investigativeunit/filecomplaint.shtml](http://www.dpr.delaware.gov/boards/investigativeunit/filecomplaint.shtml)

### Florida Department of Health

Consumer Services Unit  
4052 Bald Cypress Way, Bin C75  
Tallahassee, Florida 32399-3275  
(850) 245-4292  
Main Site:  
[www.doh.state.fl.us/mqa/DDC/drugs/index.html](http://www.doh.state.fl.us/mqa/DDC/drugs/index.html)  
Online Complaint Address:  
[www.doh.state.fl.us/mqa/enforcement/enforce\\_csu.html](http://www.doh.state.fl.us/mqa/enforcement/enforce_csu.html)

### Georgia Board of Pharmacy

237 Coliseum Drive  
Macon, GA 31217-3858  
(478) 207-2440  
Main Site:  
[www.sos.ga.gov/plb/pharmacy](http://www.sos.ga.gov/plb/pharmacy)  
Online Complaint Address:  
[sos.georgia.gov/myverification/submitcomplaint.aspx](http://sos.georgia.gov/myverification/submitcomplaint.aspx)

### Guam Board of Examiners for Pharmacy

Guam Health Professional Licensing Office  
194 Hernan Cortez Avenue,  
Terlaje Professional Building,  
Suite 213  
Room 114  
Hagatna, Guam, 96910  
Office: 671/735-7139  
Fax: 671/735-7139  
Email:  
[Ciana.Galindo@dphss.guam.gov](mailto:Ciana.Galindo@dphss.guam.gov)  
<http://www.dphss.guam.gov/content/contact-us>

### Hawaii State Board of Pharmacy

Website:  
[www.cca.hawaii.gov/pvl/boards/pharmacy/](http://www.cca.hawaii.gov/pvl/boards/pharmacy/)  
Office: 808-586-2695  
Fax: 808-586-2689  
Email: [pharmacy@dcca.hawaii.gov](mailto:pharmacy@dcca.hawaii.gov)

Lee Ann Teshima  
Executive Officer  
PO Box 3469  
Honolulu, HI 96801

### Idaho State Board of Pharmacy

PO Box 83720  
Boise, ID 83720-0063  
Office: 208/334-3233  
Fax: 208/334-3536  
Email: [BOP-info@dopl.idaho.gov](mailto:BOP-info@dopl.idaho.gov)  
<https://dopl.idaho.gov/bop/>

### Illinois

Department of Professional Regulation  
320 West Washington St  
Springfield, IL 62786  
(217) 785-0800  
Main Site:  
[www.idfpr.com/DPR/WHO/P/HAR.ASP](http://www.idfpr.com/DPR/WHO/P/HAR.ASP)  
Online Complaint Address:  
[www.idfpr.com/dpr/FILING/Complaint.asp](http://www.idfpr.com/dpr/FILING/Complaint.asp)

### Indiana

Professional Licensing Agency  
Attn: Indiana Board of Pharmacy  
402 W. Washington Street,  
Room W072  
Indianapolis, Indiana 46204  
(317) 234-2067  
Main Site:  
[www.in.gov/pla/pharmacy.htm](http://www.in.gov/pla/pharmacy.htm)  
Online Complaint Address:  
[www.indianaconsumer.com/filecomplaint.asp](http://www.indianaconsumer.com/filecomplaint.asp)

### Iowa State Board of Pharmacy

Website:  
[www.pharmacy.iowa.gov/](http://www.pharmacy.iowa.gov/)  
Office: 515-281-5944  
Fax: 515-281-4609  
Email:  
[Andrew.funk@iowa.gov](mailto:Andrew.funk@iowa.gov)  
400 SW 8th St, Suite E  
Des Moines, IA 50309-4688

### Kansas State Board of Pharmacy

Website:  
[www.pharmacy.ks.gov/](http://www.pharmacy.ks.gov/)  
Office: 785-296-4056  
Fax: 785-296-8420  
Email: [pharmacy@ks.gov](mailto:pharmacy@ks.gov)  
  
Alexandra Blasi  
Executive Secretary

800 SW Jackson, Ste 1414  
Topeka, KS 66612

### Kentucky Board of Pharmacy

Spindletop Administration Bldg., Ste 302  
2624 Research Park Drive  
Lexington, KY 40511  
(859) 246-2820  
Main Site: [pharmacy.ky.gov](http://pharmacy.ky.gov)  
Online Complaint Address:  
[pharmacy.ky.gov/permits/complaint.htm](http://pharmacy.ky.gov/permits/complaint.htm)

### Louisiana Board of Pharmacy

3388 Brentwood Drive  
Baton Rouge, LA 70809-1700  
Office: 225/925-6496  
Fax: 225/925-6499  
Email: [info@pharmacy.la.gov](mailto:info@pharmacy.la.gov)  
<https://www.pharmacy.la.gov/>

### Maine Board of Pharmacy

4201 Patterson Ave  
Baltimore, MD 21215-2299  
Office: 410/764-4755  
Fax: 410/358-9512  
Email:  
[mdh.mdbop@maryland.gov](mailto:mdh.mdbop@maryland.gov)  
<https://health.maryland.gov/pharmacy/Pages/index.aspx>

### Maryland State Board of Pharmacy

Website:  
[www.health.maryland.gov/pharmacy/Pages/index.aspx](http://www.health.maryland.gov/pharmacy/Pages/index.aspx)  
Office: 410-764-4755  
Fax: 410-358-9512  
Email: [dhhm.mdbop@maryland.gov](mailto:dhhm.mdbop@maryland.gov)  
PO Box 1991  
Baltimore, MD 21203

### Massachusetts Board of Registration in Pharmacy

250 Washington Street  
Boston, MA 02108  
Office: 800/414-0168  
Fax: 617/973-0980  
Email:  
[pharmacy.admin@mass.gov](mailto:pharmacy.admin@mass.gov)  
<https://www.mass.gov/orgs/board-of-registration-in-pharmacy>

### Michigan Board of Pharmacy

Bureau of Professional Licensing/Licensing Division  
611 W Ottawa, 3rd Floor, PO Box 30670  
Lansing, MI 48909-8170

Office: 517/241-0199  
Fax: 517/373-1044  
Email:  
[BPLHelp@michigan.gov](mailto:BPLHelp@michigan.gov)  
<https://www.michigan.gov/lara/bureau-list/bpl>

### Minnesota State Board of Pharmacy

Website:  
[www.mn.gov/boards/pharmacy/](http://www.mn.gov/boards/pharmacy/)  
Office: 651-201-2825  
Fax: 612-617-2262  
Email: [pharmacy.board@state.mn.us](mailto:pharmacy.board@state.mn.us)  
2829 University Ave SE,  
Suite 530  
Minneapolis, MN 55414-3251

### Mississippi Board of Pharmacy

204 Key Drive, Suite D  
Madison, MS 39110  
(601) 605-5388  
Main Site:  
[www.mbp.state.ms.us/mbop/pharmacy.nsf](http://www.mbp.state.ms.us/mbop/pharmacy.nsf)  
No Online Complaint Process

### Missouri Board of Pharmacy

3605 Missouri Boulevard  
P.O. Box 625  
Jefferson City, MO 65102-0625  
(573) 751-0091  
Main Site:  
[pr.mo.gov/pharmacists.asp](http://pr.mo.gov/pharmacists.asp)  
Online Complaint Address:  
[pr.mo.gov/pharmacists-complaint-information.asp](http://pr.mo.gov/pharmacists-complaint-information.asp)

### Montana State Board of Pharmacy

Website:  
[www.boards.bsd.dli.mt.gov/phaha](http://www.boards.bsd.dli.mt.gov/phaha)  
Office: 406-841-2371  
Fax: 406-841-2355  
Email: [dlibspha@mt.gov](mailto:dlibspha@mt.gov)  
Marcie Bough  
Executive Director  
PO Box 200513  
Helena, MT 59620-0513

### Nebraska State Board of Pharmacy

Office: 402-471-2118  
Fax: 402-471-8614  
Email: [kathie.lueke@nebraska.gov](mailto:kathie.lueke@nebraska.gov)  
Kathie Lueke  
Office Administrator



PO Box 94986  
Lincoln, NE 68509-4986

**Nevada State Board of Pharmacy**  
431 W Plumb Lane  
Reno, NV 89509  
(775) 850-1440  
Main Site: [bop.nv.gov](http://bop.nv.gov)  
Online Complaint Address:  
[bop.nv.gov/Complaints.htm](http://bop.nv.gov/Complaints.htm)

**New Hampshire State Board of Pharmacy**  
Website:  
[www.oplc.nh.gov/pharmacy/](http://www.oplc.nh.gov/pharmacy/)  
Office: 603-271-2350  
Fax: 603-271-2856  
Michael Bullek  
Board Administrator/Chief of Compliance  
Office of Professional Licensure & Certification  
121 S Fruit St, Suite 401  
Concord, NH 03301-2412  
Email:  
[michael.bullek@oplc.nh.gov](mailto:michael.bullek@oplc.nh.gov)

**New Jersey Board of Pharmacy**  
PO Box 45013  
Newark, NJ 07101  
(973) 504-6450  
Main Site:  
[www.state.nj.us/oag/ca/pharm](http://www.state.nj.us/oag/ca/pharm)  
Online Complaint Address:

**Virginia Board of Pharmacy**  
Perimeter Center  
9960 Mayland Drive, Suite 300  
Henrico, Virginia  
23233-1463  
(804) 367-4456  
Main Site:  
[www.dhp.virginia.gov/Pharmacy](http://www.dhp.virginia.gov/Pharmacy)  
Online Complaint Address:  
[www.dhp.virginia.gov/Enforcement/complaints.htm](http://www.dhp.virginia.gov/Enforcement/complaints.htm)  
[www.dhp.virginia.gov](http://www.dhp.virginia.gov)

[www.state.nj.us/oag/ca/complaint/pharmacom.pdf](http://www.state.nj.us/oag/ca/complaint/pharmacom.pdf)

**New Mexico State Board of Pharmacy**  
Website:  
[www.rld.state.nm.us/boards/Pharmacy.aspx](http://www.rld.state.nm.us/boards/Pharmacy.aspx)  
Office: 505-222-9830

Fax: 505-222-9845  
Email:  
[RubinaccioA@dca.lps.state.nj.us](mailto:RubinaccioA@dca.lps.state.nj.us)  
Cheranne McCracken  
Executive Director/Chief Drug Inspector  
5500 San Antonio Dr  
NE, Ste C  
Albuquerque, NM 87109  
Phone: 505/222-9838

**Department New York State Education**  
Office of the Professions  
Division of Professional Licensing Services  
Pharmacy Unit  
89 Washington Avenue  
Albany, New York 12234-1000  
(518) 474-3817 ext. 250  
Main Site:  
[www.op.nysed.gov/pharm.htm](http://www.op.nysed.gov/pharm.htm)  
Online Complaint Address:  
[www.op.nysed.gov/opd.htm](http://www.op.nysed.gov/opd.htm)

[/Pharmacy](#)  
Online Complaint Address:  
[www.dhp.virginia.gov/Enforcement/complaints.htm](http://www.dhp.virginia.gov/Enforcement/complaints.htm)

**West Virginia Board of Pharmacy**  
232 Capitol Street  
Charleston, WV 25301  
(304) 558-0558  
Main Site:  
[www.wvbop.com](http://www.wvbop.com)  
Online Complaint Address:  
[www.wvbop.com/complai](http://www.wvbop.com/complai)

**North Carolina Board of Pharmacy**  
PO Box 4560  
Chapel Hill, NC 27515  
(919) 246-1050  
Main Address:  
[www.ncbop.org](http://www.ncbop.org)  
Online Complaint Address:  
[www.ncbop.org/complaint.htm](http://www.ncbop.org/complaint.htm)

**North Dakota State Board of Pharmacy**  
Website:  
[www.ndboard.pharmacy/](http://www.ndboard.pharmacy/)  
Office: 701-328-9535  
Fax: 701-328-9536  
Email:  
[mhardy@ndboard.pharmacy](mailto:mhardy@ndboard.pharmacy)  
Mark Hardy  
Executive Director  
1906 E Broadway Ave  
Bismarck, ND 58501-1354

**Ohio State Board of Pharmacy**  
77 South High Street, Room 1702  
Columbus, OH 43215-6126  
(614) 466-4143  
Main Site:  
[www.pharmacy.ohio.gov](http://www.pharmacy.ohio.gov)  
Complaints should be directed  
**Oklahoma State Board of Pharmacy**  
2920 N Lincoln Blvd, Suite A  
Oklahoma City, OK 73105-4212  
[nt.htm](#)

**ACHC**  
Complaints Department  
(855) 937-2242  
<https://www.wache.org/complaint-policy-process.html>

**NABP**  
1600 Feehanville Dr  
Mount Prospect, IL 60056  
Phone: 1-847-391-4406  
Fax: 1-847-375-1114  
Email:  
[help@nabp.pharmacy](mailto:help@nabp.pharmacy)  
3 Capitol Hill - Room 104  
Providence, RI 02908  
(401) 222-2837

Office: 405/521-3815  
Fax: 405/900-8365  
Email:  
[pharmacy@pharmacy.ok.gov](mailto:pharmacy@pharmacy.ok.gov)  
<https://oklahoma.gov/pharmacy.html>

**Pennsylvania State Board of Pharmacy**  
P.O. Box 2649  
Harrisburg, PA 17105-2649  
(717) 783-7156  
Main Site:  
[www.dos.state.pa.us/pharm](http://www.dos.state.pa.us/pharm)  
Online Complaint Address:  
<http://www.dos.state.pa.us/bpoa/LIB/bpoa/2010/comp.pdf>

**Rhode Island Office of Health Professionals Regulation**  
Board of Pharmacy

**Washington State Board of Pharmacy**  
Website:  
[www.doh.wa.gov/LicensesPermitsandCertificates/ProfessionsNewRenewUpdate/PharmacyCommission](http://www.doh.wa.gov/LicensesPermitsandCertificates/ProfessionsNewRenewUpdate/PharmacyCommission)  
Office: 360-236-4946  
Fax: 360-236-2260  
Email:  
[wspqac@doh.wa.gov](mailto:wspqac@doh.wa.gov)  
Steve Saxe, RPh, FACHE  
Executive Director  
PO Box 47852  
Olympia, WA 98501

**URAC**  
1220 L Street NW, Suite 400  
Washington, DC 20005  
Main Phone: 202-216-9010  
<https://www.urac.org/file-a-complaint>

**Oregon State Board of Pharmacy**  
Website:  
[www.oregon.gov/Pharmacy/pages/index.aspx](http://www.oregon.gov/Pharmacy/pages/index.aspx)  
Office: 971-673-0001  
Fax: 971-673-0002

2825 W. Andrew Johnson Hwy.  
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Fax 423.307.5241  
Toll-Free 844.990.9993  
[www.fountainrxs.com](http://www.fountainrxs.com)

**Email:**  
[Steven.Saxe@doh.wa.gov](mailto:Steven.Saxe@doh.wa.gov)  
Main Site:  
[www.health.ri.gov/hsr/professions/pharmacy.php](http://www.health.ri.gov/hsr/professions/pharmacy.php)  
Online Complaint Address:  
[www.health.ri.gov/hsr/bmld/complaintform.pdf](http://www.health.ri.gov/hsr/bmld/complaintform.pdf)

**Utah**  
Utah Division of Occupational and Professional Licensing – Pharmacy  
160 East 300 South  
Salt Lake City, Utah 84111  
(801) 530-6628  
Main Site:  
[www.dopl.utah.gov/licensing/pharmacy.html](http://www.dopl.utah.gov/licensing/pharmacy.html)  
Online Complaint Address:  
[www.dopl.utah.gov/investigations/complaint.html](http://www.dopl.utah.gov/investigations/complaint.html)

**Vermont Board of Pharmacy**  
128 State Street  
Montpelier, Vermont 05633-1101  
802-828-1505  
Online Complaint Address:  
[https://secure.professionals.vermont.gov/prweb/PRServeletCustom/V9csDxL3sXkjkMC\\_FR2HrA%5B%5B\\*/!STANDARD?UserIdentifier=C0](https://secure.professionals.vermont.gov/prweb/PRServeletCustom/V9csDxL3sXkjkMC_FR2HrA%5B%5B*/!STANDARD?UserIdentifier=C0)

Email:  
[pharmacy.board@oregon.gov](mailto:pharmacy.board@oregon.gov)  
Marcus "Mare" Watt  
Executive Director  
800 NE Oregon St., Suite 150  
Portland, OR 97232

**South Carolina State Board of Pharmacy**  
Website:  
[www.llr.state.sc.us/pol/pharmacy/](http://www.llr.state.sc.us/pol/pharmacy/)  
Office: 803-896-4707  
Fax: 803-896-4596  
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Fax 423.307.5241  
Toll-Free 844.990.9993  
[www.fountainrxs.com](http://www.fountainrxs.com)

**South Dakota Board of Pharmacy**

4001 W Valhalla Blvd, Suite 106  
Sioux Falls, SD 57106  
Office: 605/362-2737  
Fax: 605/362-2738  
<https://doh.sd.gov/licensing-and-records/boards/pharmacy/>

**South Dakota State Board of Pharmacy**

Website: [www.pharmacy.sd.gov/](http://www.pharmacy.sd.gov/)  
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Fax: 605-362-2738  
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Executive Director  
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**Texas State Board of Pharmacy**

1801 Congress Avenue  
Suite 13100  
Austin, TX 78701  
Office: 512/305-8000  
Fax: 512/305-8082  
Email: [general\\_info@pharmacy.texas.gov](mailto:general_info@pharmacy.texas.gov)  
<https://www.pharmacy.texas.gov/>

**Wisconsin State Board of Pharmacy**

Website: [www.dsps.wi.gov/pages/BoardsCouncils/Pharmacy/Default.aspx](http://www.dsps.wi.gov/pages/BoardsCouncils/Pharmacy/Default.aspx)  
Office: 608-266-2112  
Fax: 608-267-0644  
Email: [dsp@wisconsin.gov](mailto:dsp@wisconsin.gov)  
Dan Williams  
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PO Box 8935  
Madison, WI 53708-8935

**Wyoming State Board of Pharmacy**

Website: [www.pharmacyboard.wyo.gov/](http://www.pharmacyboard.wyo.gov/)  
Office: 307-634-9636  
Fax: 307-634-6335  
Email: [BOP@wyo.gov](mailto:BOP@wyo.gov)  
Mary K. Walker  
Executive Director  
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